



Returns - Refund/Exchange Form

*NAME: _____ * ORDER NO. _____ * ORDER DATE: _____

(*PLEASE COMPLETE FULLY)

Need to return something?

Return address: Ultraflex Clothing Ltd, Cape Mills, Coal Hill Lane, Leeds, LS28 5NA

Items can be returned in their original condition within 14 days of receiving your order.

Exchanges only apply for the **same item** in a different size/colour. The first exchange in the UK is free.

Product	Size	Refund	Reason Code	Exchange	New Size	New Colour

REASON CODES

A - Looks different to image

B - Ordered more than one size

C - Arrived too late

D - Poor quality/faulty

E - Doesn't fit properly

F - Doesn't suit me

G - Incorrect item received

T&Cs

The customer is responsible for all return shipping charges. Refunds/exchanges will only be granted if the item is in a resaleable condition. All exchanges outside of the UK will incur the same postage fee as the original order. All returns will be refunded to the account monies were received from.

Full T&Cs are on the website. Please contact info@ultraflexclothing.com for any further queries.