



UltraFlex Clothing - Online Returns Form Refunds/Exchanges

*NAME: _____ *ORDER NO: _____ *ORDER DATE: _____

(*PLEASE COMPLETE FULLY)

Need to return something?

Items can be returned in their original condition within 14 days of receiving your order.

Exchanges only apply for the **same item** in a different size/colour.

Shipping is free for the first exchange within the UK.

Please use the red address label below when returning items.

Please fill in the table below using the appropriate reason code from the list opposite and include this completed form with the return:

RETURN REASON CODES
A – Item too big
B – Item too small
C – Doesn't suit me
D – Poor quality/faulty
E – Arrived too late
F – Looks different to image
G – Incorrect item received

Item	Size	Reason code	Refund	Exchange	New Size	New Colour

T&Cs

The customer is responsible for all return shipping charges. Refunds/exchanges will only be granted if the item is in a re-saleable condition. All exchanges outside of the UK will incur the same postage fee as the original order. All refunds will be returned to the original order payment account. Full T&Cs are on the website.



Customer comments:

Please contact info@ultraflexclothing.com for any further queries

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